Glow Heating Services
Company Number: 12512617
VAT Number: 348793938

F3 Castings Way
Leafbridge Business Park
Lincoln
LN6 9WG

01522 300 744
admin@the-glow-group.co.uk
www.the-glow-group.co.uk

Glow Heating Services — Pricing Structure

All prices are inclusive of VAT.

Terms and conditions: https://the-glow-group.co.uk/glow-heating-terms/

Surveys & Quotes

Service	Cost
Boiler & Installation Survey	Free
Boiler & Heating Installation Survey	Free
Air Conditioning Survey	Free
General Plumbing Surveys	Free
Heat Loss Survey & Technical Survey	Free
EPC Certification	£140

Domestic Standalone Services

Prices are specific to service visits where the primary service is charged on an individual basis.

Service	Cost
Domestic Natural Gas/LPG Boiler Service	£104
Domestic Oil Boiler Service	£164
Air Source Heat Pump Service	£208
Gas Fire Service	£104
Hob/Cooker/Unvented Cylinder Service	£104
Air Con Service (1 Outdoor Unit & 1 Indoor Wall Mount)	£104
Air Con Service (1 Outdoor & 1 Indoor Ceiling Cassette)	£156

Oil Boiler Service includes replacement of the oil nozzle as standard. We also inspect the oil filter and oil line hose for integrity on every visit. If either the filter or hose requires replacement this will be quoted as an additional charge — your engineer will discuss this with you before any further work is carried out.

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Domestic Linked Services

Prices apply to service visits that include additional services alongside a standalone service. Linked services are discounted because the primary service is already charged at the standalone rate.

Service	Cost
Landlord Certification — CP12	£16
Hob/Cooker/Unvented Cylinder Service	£52
Air Con — Additional Indoor Ceiling Cassette	£78
Air Con — Additional Indoor Wall Mount	£52
Gas Fire Service	£104
Gas Fire — Landlord Safety Check Only	£52
CO Detector Supply & Installation	£30

CP12 includes safety checks on up to two additional gas appliances and a check and test of your CO detector. If one of those appliances is an open-flued gas fire, the fire must be removed from the wall to inspect the flue and chimney — see linked rates above. A full gas fire service is always recommended given the greater risk these appliances carry. Please advise us at booking if your property has an open-flued fire so we can confirm your price upfront.

Repair Works

All callouts are subject to an initial one hour charge. Your engineer will diagnose the fault and carry out whatever work can be completed within that time. If no additional materials are required, no further charges apply. If additional time or materials are needed, your engineer will provide a clear quote before proceeding.

We do not fit customer supplied parts. We attend every repair visit with fresh eyes — while any information you can provide about the fault is always helpful and welcome, we will not order parts or commit to a repair scope outside of van stock without our own engineer making an independent assessment on site first.

Engineer Type	Cost
Domestic Gas Engineer	£104
Domestic Oil Engineer	£104
Domestic Multi Skilled Engineer	£84
Domestic Renewable Engineer	£104
Domestic Plumbing Engineer	£96
Domestic Electrical Engineer	£104
Domestic Air Conditioning Engineer	£104
Commercial Gas Engineer	£208

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Upgrade Works

Service	Cost
Power Flush 6–10 Radiators	£490
Power Flush 11–14 Radiators	£590
Power Flush 15–19 Radiators	£690
Power Flush 20–24 Radiators	£790
Hive Thermostat Installation (Supply & Fit)	£280
Hive Thermostat Installation With Two Heating Thermostats (Supply & Fit)	£500

Commercial Standalone Services

Service	Cost
Natural Gas Boiler Service	£208
Oil Boiler Service	£208

Commercial Linked Services

Service	Cost
Landlord Certification — CP42	£104
CO Detector Supply & Installation	£30

Additional Information

- Digital invoices are sent alongside a work report detailing the service carried out. Hard copies are available on request.
- Payment is due in full upon receipt of invoice. We accept credit and debit cards through our on-site engineers, via digital invoice, and over the phone. No surcharges apply for card payments.
- Materials are charged at trade prices plus a standard markup to cover procurement, handling and supply.
- Non-van stock items requiring collection will be charged at 30 minutes labour at the applicable rate.
- Hive installations are priced for a single heating zone. Additional zones are chargeable — see pricing above.